

Support for Quicken Users is also available at:

<https://quicken.custhelp.com/app/contact/plvl1/win>

1 Choose Your Product

Quicken for Windows

Select a Version

2 Choose a Category

Choose a Category

Choose your product and category and we'll give you contact info for experts in your issue.

Follow the prompts to access Chat and Email, or obtain the Quicken support phone number.

EMAIL SUPPORT (response in 2 business days)

CHAT SUPPORT (Chat support is available 24 hours a day, 7 days a week)

PHONE SUPPORT (Hours of operation are 5am-5pm, Monday through Friday PST)

Support for QuickBooks Users is also available at:

<http://support.quickbooks.intuit.com/support/ContactUs.aspx>

The screenshot shows the Intuit QuickBooks Support website. At the top, the Intuit logo is followed by "QuickBooks Support". To the right, there are links for "My Account" and "MORE FROM INTUIT". Below this is a navigation bar with "Support Home", "Downloads", "Contact Us", and "Tools & Resources". A search bar is present with the text "Search keywords or errors" and a magnifying glass icon. Below the search bar are links for "Email Page" and "Print Page".

Below the navigation bar, the text reads "Your product: **QuickBooks Windows** > **QuickBooks Pro** > change".

The main content area is divided into two columns. The left column is titled "Fix an Error" and contains a list of links: "Download, install, register", "Using QuickBooks", "Multi-users", and "My Intuit account".

The right column is titled "Try these common answers" and contains a list of links: "Fix problems with your company file", "Reset QuickBooks Administrator password", "Solve PDF file problems", and "Fix connection to your company file".

Below this list, there is a section titled "More support options" with a left-pointing arrow. It contains the text "Call QuickBooks Windows" followed by "change", the phone number "866.293.1928", and the hours "5am-5pm PST". Below this is the text "*Charges May Apply Wait time varies." To the right of this text is a photograph of a smiling woman wearing a headset, representing a customer support agent.

QuickBooks Expert link (**Paid** support): http://proadvisor.intuit.com/accountant-match/?_requestid=360374

Intuit Community Forums (Free online resource): <https://community.intuit.com/>